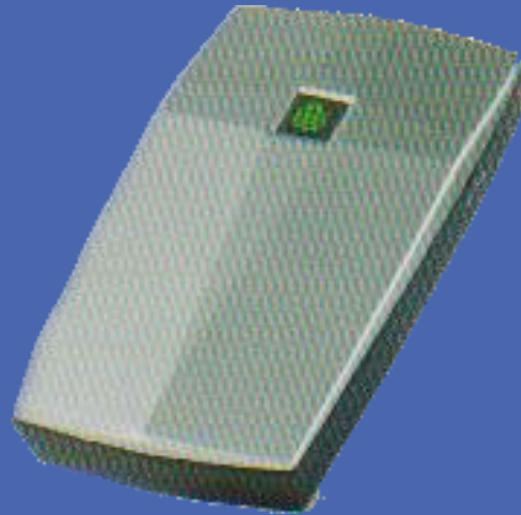


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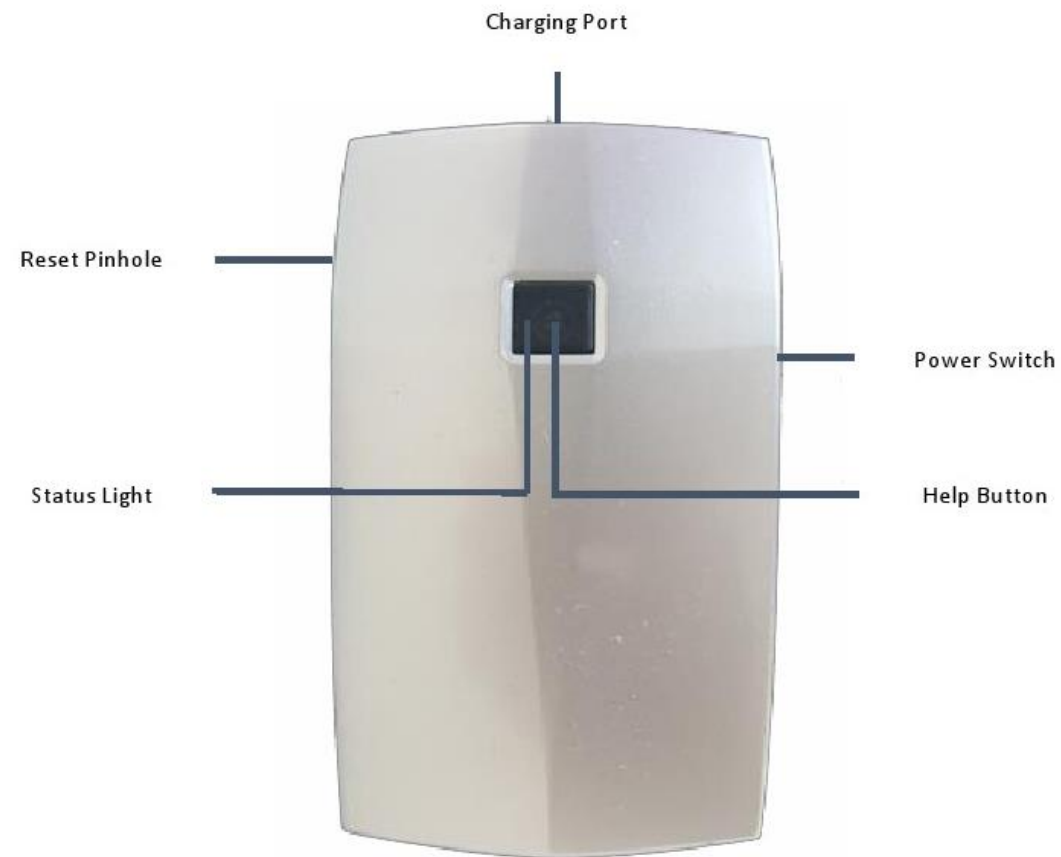
# VEITRAK PORTABLE TRACKING MODULE

## USER MANUAL



NEOTECH   
The New Way

# CONTROLS AND INDICATORS



VeiTrak Portable Tracking Device

# CHARGE

- Plug the micro-USB cable into the device and connect to a USB Port or to an electrical outlet using an AC Adapter.
- Status light blinks rapidly red indicating to slide the power switch to the “ ON” position. Within 15 seconds the light will blink yellow, indicating that the unit is charging.
- Charge until the status light remains solid yellow.

For best results, it is preferable to charge the VeiTrak device from an AC outlet rather than from a PC. You will need to charge for at least six hours at an AC outlet before initial use.

Note: The unit will not charge if the power switch is in the “ OFF” position – status light blinks red rapidly. If the battery is completely drained, allow a few minutes for the status light to turn on.

# INITIAL SYSTEM TEST

Perform an initial system test to evaluate operational condition of the device and compatibility with the NeoTrak Platform.

- Verify that the device is duly registered on the NeoTrak platform.
- Slide the power switch to the “ ON” position – the status light blinks red as VeiTrak goes through the network registration process. Once this process is complete the status light will turn off.
- Press and hold the “Help” button until the light goes blue.
- Wait until status light blinks blue five times, indicating that the help alert was successfully delivered to the server.
- Verify that the alert was received by the NeoTrak platform.

# MONITORING THE DEVICE STATUS

Status Light	Event
Solid Yellow **	.... Fully Charged
Blinks Yellow – once per second**	.... Charging (35% full or less)
Blinks Yellow – twice per second**	.... Charging (35% a 65% full)
Blinks Yellow – three times per second**	.... Charging (65% or better)
Solid Red	.... Low Battery
Blinks Red slowly	.... Connecting to Network
Blinks Red rapidly **	.... Not charging (slide the power switch to “ ON” to initiate charging)
Solid Blue for five seconds.	.... Help alert initiated
Blinks Blue five times	.... Help alert delivered to server
Blinks White	.... Bluetooth on

Note: \*\* device is connected to external power.

# MONITORING THE DEVICE STATUS

When VeiTrak is turned on, the status light will blink Red until it connects to the network. In the complete absence of a signal, the status light will blink Red continuously.

To check the battery level when the device is not connected to external power, briefly press the “Help” button and observe the status light:

- Blinks Yellow once per second – 35% or less
- Blinks Yellow twice per second – 35% to 65% full
- Blinks Yellow three times per second – 65% full or better

You may also view the battery level on the NeoTrak platform



## USING VEITRAK

In order to preserve battery life, VeiTrak uses motion-activated tracking intervals. It reports location every 60 seconds when device is in motion.

When VeiTrak is stationary for more than 2 minutes, the device will go to sleep until it is moved again.

Additionally, location is reported upon activating the “Help” alert.

VeiTrak uses GPS and GSM technology to determine its location. If the device is indoors or if the GPS signal is not Strong enough, the GPS location data may not be received. In that case, the device location will be determined by GSM triangulation, which will give an approximate position as opposed to that given by GPS.

To check in or request help, the Help button should be pressed for two seconds . . . The status light will turn blue. Once the message is successfully delivered to the NeoTrak platform, the status light will blink Blue five times. If this does not happen, the button should be pressed again. Na alert will be sent to the NeoTrak platform and to the e-mail address predesignated on the platform.

# ASSISTANCE

Should you be having problems with the device, you can contact customer support at:

[support@neotrak.net](mailto:support@neotrak.net)

Or, alternatively, by Skype at “neotrak\_help”

Should it be necessary, you may also contact the local representative by phone: x,x,x,x,x,x,x,x,x,